

SIMS/MHS COVID19 PROTOCOL

The following protocols are now in place to ensure that we operate as safely as possible and reduce the spread of the corona virus. They will be updated and improved as needed.

- All employees and technicians will not enter our building until they have been screened by the general manager. If they show any symptoms they will be asked to return home and self-isolate
- As soon as they have arrived at SIMS/MHS they will wash their hands thoroughly before touching any equipment or tools.
- All our service trucks will be outfitted with antiseptic wipes and hand sanitizer. The trucks interior will be wiped down a minimum of twice daily and after every service call.
- Our technicians will not enter any customers building, office or home unless arrangements have been made in advance or the customer has received a call from our technicians informing them that we are on site and ready to begin work and permission is granted.
- Once work is complete the technicians will inform the customer they are complete and leaving the site.
- All our technicians will work to maintain a safe distance from each other and anyone on a job site
- After all work is completed and as much as it is practical our technicians will wipe down any equipment or surfaces that they have come into contact with.
- All SIMS/MHS technicians will respect the protocols that are in place with all our customers. Commercial, municipal, industrial, housing, residential and consumer.